



Terms and conditions

1. Reservations

- a. You can make your reservations by phone or by (e)mail.
- b. Within 3 working days you will receive a confirmation of the reservation, together with a notification of the total amount for your rental.
- c. Reservations are only binding upon receipt of 50% of the amount due of your rental within two weeks after making your reservation.
- d. The remaining part must be paid no later than 6 weeks before arrival. If you make a reservation less than 6 weeks in advance, the amount of rent must be paid in full before your arrival.
- e. The terms of cancellation will apply to the amounts already paid in advance and will not be reimbursed (see item 2).
- f. The accommodation will be available from 3pm of the day of arrival until 10am of the day of departure.

2. Cancellation

- a. Cancellations must be done in writing and be addressed to l'Auberge in Abjat-sur-Bandiat. After having received the cancellation we will send a confirmation.
- b. For cancellations up to six weeks before arrival we will charge you 50% of the total amount.
- c. For cancellations less than six weeks before arrival we will charge you the full amount.
- d. Cancellation Insurance is not included. We recommend you to arrange for one.

3. Other

- a. You have to respect the maximum capacity of the gîte. If you exceed the maximum occupancy the contract will be considered void and you will be refused entry to the gîte.
- b. You always have to inform us if you are to receive guests.
- c. Pets are not allowed.
- d. During your stay in l'Auberge you are fully liable for the rented accommodation, including furnishing / equipment and all the items that belong to l'Auberge. Damage caused by the occupants, guests or fellow travelers, must be paid immediately and in full to the proprietor.
- e. We ask for a security deposit of €100, which you can pay together with the remainder of the rent (at last 6 weeks before arrival). Not reported damages will, if possible, reduced from the deposit. The remaining part of the deposit will be paid within 2 weeks after your departure by swift transfer.
- f. l'Auberge can not be held responsible for loss, theft, damage or injury, of all any kind (including the swimming pool), caused to or by tenants of the accommodation.